

Find and Connect Service Scoping Study

July 2010

Forgotten Australians, former Child Migrants and Care Leavers —

HAVE YOUR SAY ABOUT THE NEW FIND AND CONNECT SERVICE

On 11 May 2010, the Minister for Families, Housing, Community Services and Indigenous Affairs, Jenny Macklin MLA, announced the funding of a new Find and Connect Service to help Forgotten Australians and former Child Migrants trace their personal and family histories and where possible reunite with family members.

What will it do?

When it becomes available, the national Find and Connect Service will provide:

- a national website to help Forgotten Australians and Care Leavers find out where records of various types are held, with links to information about records in each state and territory
- a national 1800 telephone number for Forgotten Australians and Care Leavers to call if they want to speak to someone trained to advise them how go about searching for their personal records
- a national network of specialised support workers to help Forgotten Australians and Care Leavers locate and access personal records and, where possible, connect with family
- counselling services specifically to support Forgotten Australians and Care Leavers as they trace their history and where possible connect with family, provided by counsellors trained and skilled in this area.

What do you think ?

- ◆ *How do you think the national Find and Connect Service should operate, so as to streamline information about how to locate and access past records?*
- ◆ *Is a 1800 number for advising people about how to search for records a good idea, and what are some of the main questions the service would need to assist with?*
- ◆ *What are the main issues that make locating and accessing records difficult now, that the service might be able to help change?*
- ◆ *What are the types of circumstances where it might be useful to have a 'support worker' to help search for records or help with trying to locate a family member?*

How to have your say

Focus groups for Forgotten Australians, former Child Migrants and Care Leavers will be held in:

Melbourne: **Friday 6th August**, 1.30pm to 3.30pm
Ross House, 247-251 Flinders Lane,
Melbourne (*lunch provided*).

Melbourne: **Thursday 12th August**, 10am to 12
Open Place, Suite 1 / 8 Bromham Place,
Richmond (*morning tea provided*).

Sydney: **Thursday 5th August**, 10am to 12
Crowne Plaza Hotel, 30 Phillip St.
Parramatta (*morning tea provided*).

Brisbane: **Tuesday 3rd August**, 10.30am to 12.30
Lotus Place, 18 Merivale Street
South Brisbane (*morning tea provided*).

If you are not able to attend, let us know what you think by letter or email:

email: enquiries@efac.com.au

post: Find and Connect Scoping Study,
11 Brown Street, Camp Hill Q 4152.

